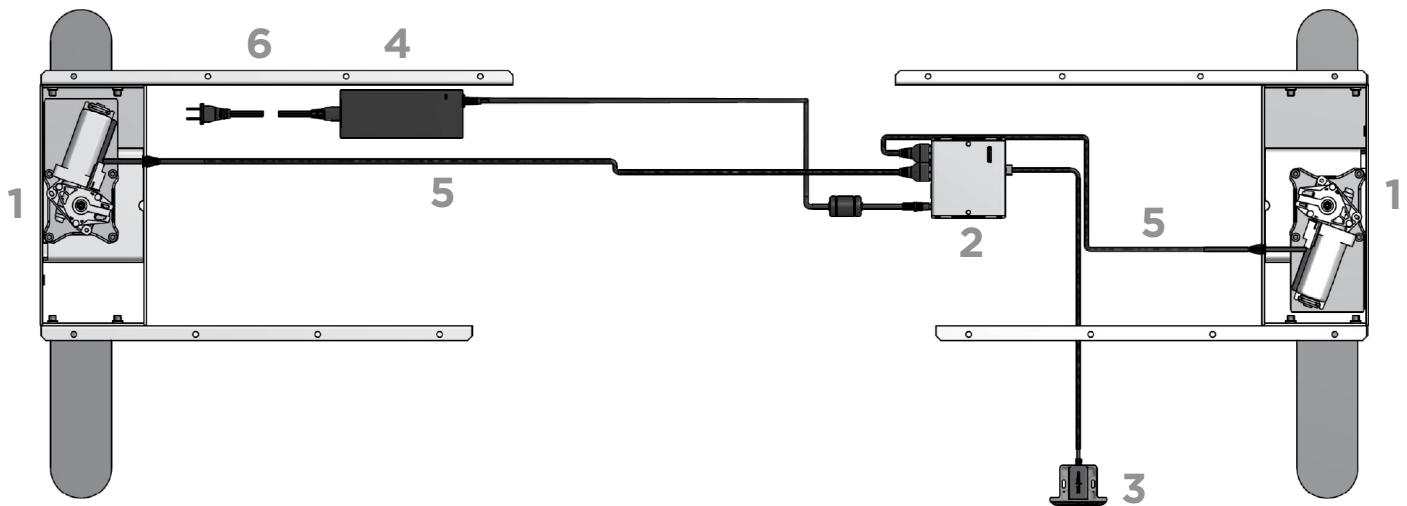# foli

HEIGHT ADJUSTABLE TABLES

global

GLOSSARY OF COMMON TERMS

1. **Desk leg or column** - The lifting columns with power coated steel profiles, responsible for lifting the desk

2. **Control box** (**ECS+**) - computer of the system which also brings power to each motor within the columns

3. **Handset** - The user interface. It is used to activate the application, set memory positions, display the height and display error codes

4. **Power supply** – transmit low voltage power to the control box (ECS+)

5. **Motor cable** – Transmits low voltage power from the control box to the desk legs

6. **Mains cable** – transmits high voltage power to the power supply

OTHER

• **Reset/Initialization** – Procedure to reset all desk legs to the fully retracted position so that the control box knows where they are

STANDARD TROUBLESHOOTING PROCEDURES

1. **Initialize the desk ("reset")**
   A. Press up and down button simultaneously to enter the Setting Menu. Press Up button until you reach **rES**. To enter, press Up and down buttons simultaneously. Press the down button and hold until the columns have reached the lowest position.

2. **Check all cable connections.**
   A. Mains cable, connected to both the power supply and a power outlet.
   B. The power supply is connected to the control box (ECS+).
   C. All motor cables, connected to the control box.
   D. Handset cable, connected to the control box.

3. **Check for obstructions.**
   A. Check under, above and on the sides of the desk for any obstructions that could prevent movement in either direction.

4. **Check for error codes.**

E01	Hard stop	Something is impeding the travel of the table (like a shelf or cabinet). Remove the item and continue operation.
E02	Back off	Collision detection activated. Something is impeding the travel of the table (like a shelf or cabinet). Remove the item and continue operation.
E05	Waiting for button release	Button is being pressed for too long. Release button and continue operation.
E06	Motor lost	The control box has lost connection to one or both motors. Check connections from the control box to the motor and ensure cables and tightly in place. Perform a reset and continue operation. If error code continues to show, please contact Customer Care.
E07	Overcurrent	A steady voltage is not reaching the table. This is related to the power outlet, not the table. Please use a different outlet.
E08	Overheating	The motor is too hot from continuous use. Discontinue use for 15 minutes to allow cool down, then resume normal operation.
E10	High voltage	Incorrect power supply has been connected. Disconnect power supply and use the one provided with the table.
E11	Motor signals mismatched	The signals from the desk leg/columns are not matching. Each leg needs to be set individually.