



QUALITY POLICY

Sept 11, 2023



"Quality Starts With Me"

Global Upholstery's policy is to design, manufacture and distribute office furniture products which meet or exceed the requirements of our customers worldwide.

Continual improvement is assured within objectives as follows:

- Continually improve the safety and reliability of our products by meeting or exceeding the applicable regulatory requirements.
- Quality objectives are established in Management Review Meetings and reviewed during regular management meetings to enhance customer satisfaction.
- Meet ISO 9001 and other applicable requirements (including customer specified), and continually improve the effectiveness of the system.

This policy and Quality Objective is communicated to all employees for effective implementation, and reviewed periodically for continuing suitability.

Joel Feldberg
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Global Upholstery Co. Inc.

Sergio Sottile
Senior Vice President Manufacturing
Global Upholstery Co. Inc.