



Design for Durability/Upgradeability

Global Furniture Group products are by nature designed for a long life. Robust engineering, practices, modular design practices, testing (including meeting and exceeding BIFMA standards) and design for serviceability have always been part of Global Furniture Group's product development process. Details of these processes are documented as a formal procedure.

Systems furniture is designed for change because of its ability to rearrange, upgrade and augment as office needs evolve and change. For example, removable elements such as fascia and trim allow functional change (acoustic to glazed, door module to solid fascias, etc.) and refresh new fabrics or repairs as needed. New products and components are usually retrofitted to existing furniture. Wiring can be added if more circuits are required, with minimal disruption and downtime.

Wood casegoods and tables are designed for change and longevity, allowing organizations to relocate and rearrange their offices. An initial investment in these items is not made obsolete because of the ability to withstand extended use/reuse and refinishing.

Global Furniture Group continues to support customers' purchases from many years ago. Components can be upgraded as modern trim and elements with different profiles can transform the product. Elements and other core components such as fabric can be refurbished; extending the product's life at a fraction of the new product's cost.

The basic warranty for our general products is a lifetime warranty (details available at www.globalfurnituregroup.com), indicating a commitment to durability and upgradeability. There are exceptions for parts with expected service lifetimes: i.e., fabric, wood finishes, slides, chair mechanisms and cylinders, etc.). These parts and other warranty claims are serviced through Customer Service.

To further facilitate customer access to new or replacement component parts, contact the Customer Service department or visit our website at www.globalfurnituregroup.com. Order details and part pricing for these orders are sent to the dealer within 24 hours, where they are then processed for quick delivery.